

88620

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jeff Hodson Art Unit: 2163
Serial No.: 10/624,223 Confirmation No.: 6950
Filed: July 22, 2003 Examiner: Lu, Charles Edward
For: TRANSACTION TIME TRACKING
AND REPORTING SYSTEM

Attorney
Docket No.: 6065/88620

AMENDMENT

Assistant Commissioner for Patents
Mail Stop AMENDMENT
P.O. Box 1450
Washington, D.C. 20231

Sir:

In response to the Office Action of January 11, 2006, please amend the above-identified application as follows:

In the Title:

Please replace the title at the top of page 1 of the original application with the following substitute title: Method and Apparatus for Compiling Performance Reports in a Contact Center using the Internet.